



QUALITY POLICY

National Drug Authority (NDA) is committed to providing the highest standard of drug regulatory service to all customers.

Timely and reliable service, compliance to all applicable statutory and regulatory requirements, continual improvement of the processes, systems and procedures and meeting customer requirements underlie all our efforts in ensuring quality, safety and efficacy of all drugs and healthcare products used in Uganda through regulation and control of their production, importation and distribution.

We are committed to implement a quality management system that complies with ISO 9001 for the whole organization; WHO Good Practices for Pharmaceutical Quality Control Laboratories for the testing of drugs; ISO/IEC 17025 for testing healthcare products; PIC/S 002 for pharmaceutical inspectorates; and maintaining an adequate workforce that is trained, motivated, facilitated and empowered to achieve results.

Quality objectives, processes, systems and procedures that support this quality policy are established and reviewed periodically for continuing suitability. NDA shall therefore commit adequate financial, human, physical and technological resources for implementing, maintaining and continually improving the quality management system to achieve set objectives.

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